

B2 LONG-DISTANCE BUYER GUIDE

A DIRECT-SERVICE ALTERNATIVE TO HIGH-RISK MOVING PRACTICES

YOUR SHIPMENT. B2 TRUCKS ONLY.

One accountable B2 operating team.

B2 STANDARD Everything in writing		COMMON MOVING PITFALLS: A CONSUMER ADVOCATE GUIDE Request service levels in writing	
1 GUARANTEED PRICING - CUBE-VOLUME BASED ESTIMATES • Flat rates • Binding contracts • Full Price Transparency - No hidden fees or surprises • Flexible scope revisions when needed See B2 pricing standards online.		ESTIMATE & PRICING METHOD? • Weight-based estimate and pricing? • Non-binding or binding? • Variable pricing? • Lowballing - weight-bumping protections? • Who owns estimate accuracy? Review pricing safeguards online.	
2 PINPOINT DELIVERY • Exact delivery date and time at no extra cost • Flexible changes when needed See B2 delivery standards online.		DELIVERY WINDOW? • Broad or specific window? • Extra cost for an exact date and time? Review delivery questions online.	
3 ZERO SHARED SHIPMENTS • No co-mingling with another customer's inventory • Direct-to-destination move plan See B2 shipment standards online.		SHIPMENT METHOD? • Co-mingled inventory? • Multi-stop logistics? • Multiple handling points? • Warehouse or cross-docking? Review shipment-method questions online.	
4 B2 TRAINED CREW MEMBERS ONLY • Same crew members at both ends • No third parties, contractors or day laborers Meet B2's front-line movers and drivers.		VETTED + TRAINED? • Third parties? • Trained and vetted? • Day laborers? • Properly insured? Review crew-verification questions online.	
5 FULL VALUE PROTECTION INCLUDED • \$50,000 per truck • \$0 deductible • Easy claim process and urgent turnaround • Custom high-value protection available Review B2's protection terms.		PROTECTION PLANS • Full Value Protection amount? • Deductible? • Claim-processing timeline? • Who owns resolution? Review protection questions online.	
6 HIGH-TOUCH, ONE-STOP COMMUNICATION • One-stop ownership and communications through your CSR • Backed by all B2 resources • Proactive move updates See how B2 coordinates your move.		SERVICE LEVEL? • Who owns move communication? • Who can make decisions when plans change? • Who is accountable when communication or move plans fail? Review service-level questions online.	
7 ACTIVE DOT AUTHORITY • USDOT 3219041 / MC 1006995 • B2-owned and operated trucks • Trained in-house crews • Direct accountability - no brokers Review B2's long-distance standards.		DOT STANDING • Obtain the USDOT number and check FMCSA status • Carrier or broker? • If rentals: whose authority and insurance? • Confirm cargo, GL, auto and workers' comp Open carrier-verification steps online.	

Get a written B2 long-distance moving plan

479-636-0612 | B2Moving.com

USDOT 3219041 | MC 1006995

Service models vary. Compare written estimates and signed documents. B2's written estimate, Order for Service, Bill of Lading, valuation election, Terms & Conditions and documented scope control the move. Delivery timing remains subject to the written plan, weather, roads, equipment, safety and driver hours-of-service.

B2 Long-Distance Buyer Guide